

Technical Support

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Frequently Asked Questions

See our Web site www.lanpoint.com for the answers to frequently asked questions and technical help.

Sample Programs

Sample programs for the LANpoint Power X are located on our Web site at www.lanpoint.com.

Static Sensitivity

Seller ships all static-susceptible products in anti-static packages. Seller's Warranty as herein set forth shall not cover warranty repair or replacement for products damaged by static due to Buyer's failure to use proper protective procedures when handling, storing, or installing products.

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Revision History for 855Mxxx

<u>Version</u>	<u>Date</u>	<u>Revision</u>
0.0	032012	Pre-Release
1.0	083112	Initial Release
1.1	030514	Also covers TIMEpoint Power models

LANpoint Power X & TIMEpoint Power Manuals and SDK

Download LANpoint Power X and TIMEpoint Power manuals, SDK and other related material at

<http://www.lanpoint.com/downloads.html>

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LANpoint® Power X & TIMEpoint Power Quick Start Guide



www.lanpoint.com

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855M545 version 1.1

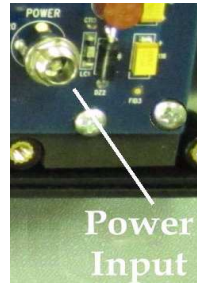
Getting Started - Unpacking

Using the enclosed packing slip, verify that all of the parts that you ordered are included in the box or boxes. If any items are damaged, contact your sales representative. All LANpoint Power X and TIMEpoint Power units are factory-tested prior to shipping.

Testing the Terminal:

Test the terminal prior to installation

- Use a power adapter that meets the power specs in the *LANpoint Power X Installation and Maintenance Manual*.
- Connect the power cable to the power input connector on the back of the terminal.
- Connect the power adapter to an electrical outlet.
- The External Power light located to the right of the display illuminates and the terminal displays a text message during boot-up.
- When the system completes booting, the LANpoint Power X desktop is displayed.



LANpoint Power X & TIMEpoint Power Desktop screen

This concludes the power-up sequence and the unit is ready to use.

Installation

To install the terminal, follow the instructions in the *LANpoint Power X Installation and Maintenance Manual* for mounting, connecting cables, powering up, and configuring the IP address.

LANpoint Power X & TIMEpoint Power Manuals and SDK

The *SDK*, *Installation and Maintenance Manual*, *Developer's Manual*, and this *Quick Start Guide* are available as Adobe Acrobat files on the Web site Download manuals, SDK, and other related material at <http://www.lanpoint.com/downloads.html>

Keyboard Navigation using the Built-in Keyboard

If you do not use a mouse or touchscreen, you can use the following keys and keystroke combinations to navigate the menus, menu items, and dialogs on the terminal. For keyboard combination keystrokes, such as Ctrl+Tab, press and hold the first key (Ctrl) while you press and release the second key(Tab).

Key or keystroke combination	Action
Ctrl+Esc	Opens the Windows Start menu.
Esc	Cancels or closes the menu or dialog that is open without saving any changes. Retains previous settings.
Tab	Moves cursor from one menu item to other tabbed dialogs and drop-down lists.
Ctrl+Tab	Moves cursor from folder to folder.
Alt+Tab	Opens the Task manager window.
Alt+underlined letter	Selects and opens or closes a menu item.
Arrow keys: up ↑, down ↓, left ←, right →	Moves the cursor in the direction of the arrow key.
Ctrl+Arrow key	Left and Right arrow moves the cursor in a text field to the next word in the direction of the arrow key.
Alt+Arrow key	Opens a drop-down list. Use arrow keys to navigate up and down the list.
Shift+Arrow key	Selects a letter in a text field.
Backspace key ←	Moves the cursor to the left in an entry field. If a value is present in an entry field, pressing this key deletes the existing entry. Moves back one directory level in Explorer.
Enter	Processes a dialog
spacebar	Toggles to insert or remove a checkmark ✓ in a checkbox.
Ctrl+c	Copies selected item to clip board.
Ctrl+v	Pastes contents of clip board into present cursor location.
Ctrl+x	Cuts and places selected item in clip board.

Note: Additional keyboard navigation information for the built-in keyboard is located in the *LANpoint Power X Installation and Maintenance Manual*.